

SWOT Analysis Point of departure

Priority Areas	Strength	Weakness	Opportunities	Threats
Quality and Cost Efficiency (Programmes)	 Proximity of service (community-based) Quality of the programmes Proven curriculum (Jhula) Replicability Conversion of beneficiaries into staff 	InfrastructureCost efficiencyShort-term intervention (Umang)	 Need in other communities Resource Centres Tie-ups for implementation of programmes: Schools Community based organizations 	Other NGOs offering life skills programme Low availability of infrastructure and cost
Successful Outcomes (M&E)	 Qualitative impact Basic monitoring tools Team involved in M&E	 No structured M&E framework Capture qualitative data in a systematic manner 	Experts in participatory M&E	 NGOs with available impact data Trend towards quantitative outcomes
External Recognition (Marketing)	 Marketing through word of mouth Networking Marketing materials Social Media 	Low visibility in communities	Interest of community in events, street plays etc.	NGOs with aggressive marketing
Funding	 Branded funders Good reputation because of high accountability Legal framework in place 	Short-term fundingNo revenue streamNo corpusDonor management	 Employee engagement Revenue generation through Jhula Increase individual donor base 	NGOs with available impact data
Talent Acquisition & Retention (HR)	 Very low turnover Second line management Basic performance appraisal Competitive salaries and benefits 	Staff development	 Capacity building of local staff through external consultant/volunteer Professionals/volunteers who want to work at the grassroots 	

	External Opportunities Need in other communities Resource Centres Tie-ups for implementation of programmes (through schools and community based organizations) Experts in participatory M&E Interest of community in events, street plays etc. Employee engagement Revenue generation through Jhula Increase individual donor base Capacity building of local staff through external consultant/volunteer Professionals/volunteers who want to work at the grassroots	External Threats Other NGOs offering life skills programme Low availability of infrastructure and cost NGOs with available impact data Trend towards quantitative outcomes NGOs with aggressive marketing
Own Strengths Proximity of service (community-based) Quality of the programmes Proven curriculum (Jhula) Conversion of beneficiaries into staff Qualitative impact Basic monitoring tools Team involved in M&E Marketing through word of mouth Networking Marketing materials in place Branded funders Good reputation because of high accountability Legal framework in place Very low turnover Second line management Basic performance appraisal Competitive salaries and benefits	 Increase reach through new community resource centres or tie-ups with local NGOs Beneficiary-led expansion Tie-up with schools for implementation of Jhula to create revenue Design M&E system and train staff in systematic data collection Strengthen outreach programme Design a fundraising strategy to diversify fundraising streams 	
Own Weaknesses Replicability Infrastructure Cost efficiency Short-term intervention (Umang) No structured M&E framework Capture qualitative data in a systematic manner Low visibility in communities Short-term funding No revenue stream No corpus Donor management Staff development	Replicate programme in other communities	